



INCREASING SCAM AWARENESS

All Australians must play their part in combating scammers.



FONET WORKING WITH YOU TO COMBAT SCAMMERS

It is important to recognize the Devastating impact that Scammers pose to everyday Australians and their businesses. The threat is real and if you believe it will never happen to you, think again.

Australians have lost nearly \$300 million to scams in the first half of 2022 – close to double the amount that was lost in the same timeframe last year. Victims lost a staggering **\$295.2 million** from more than 100,000 scams between January and June 2022, according to the latest data from the ACCC's Scam watch.

<https://www.9news.com.au/national/australians-lost-nearly-300-million-to-scammers-in-the-first-half-of-2022/c7ad27a9-5b8e-4ab2-93a1-5a3813519a73#:~:text=Australians%20have%20lost%20nearly%20%24300,data%20from%20the%20ACCC's%20Scamwatch.>

Fonet and all other service providers within Australia are committed to doing their part to increase awareness of the different types of scamming and provide a means whereby our clients can report their experiences to us, and the ACMA to accordingly

PHONE SCAM AWARENESS- A PICTURE TELLS A THOUSAND WORDS

We urge all of our business clients to provide this information to their staff, so that their business and personal information is kept safe at all times.

- The first step is being able to Identify that you are being contacted by a Scammer . Please have all staff review the attached posters to identify they are being contacted by a scam.
- The second step is being able to get the necessary information to report it, and put a stop to these scammers.

Information required:

- What number (CLI) did the A party use?
- What number did they contact you on (B party)?
- What is the time and date of the call?
- Please present a description of your call, including who the caller advised they were representing , what they were presenting, and what type of private information did they request.
- The third step is to report it to Fonet and the ACMA.

You can do this via email to support@fonet.com.au or via our website: www.fonet.au, to the ACMA: <https://www.scamwatch.gov.au/>

Does it sound too good to be true? It's probably a scam.

**Don't answer.
Don't click.
Don't give money.**



**Scams
target
everyone**

Find out more at acma.gov.au/scams

Call out the scammers by reporting to scamwatch.gov.au

Don't know who's calling? Don't answer.

It's probably a scam.

**Let the call go to
voicemail and check
who's calling.**



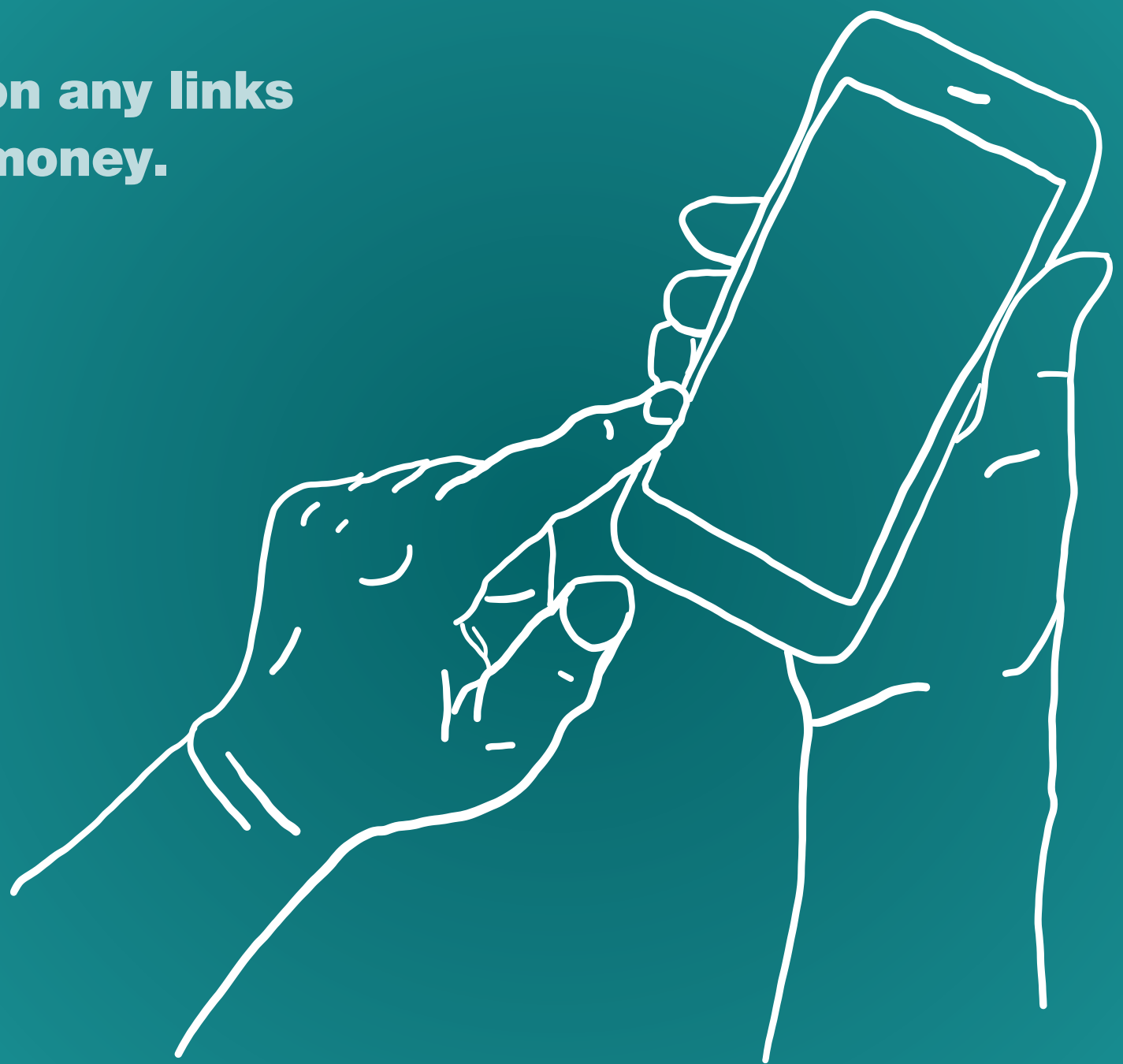
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Call out the scammers by reporting to scamwatch.gov.au

Did your bank ask you for money in a text message? It may be a scam.

**Don't click on any links
or transfer money.**



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Find out more at acma.gov.au/scams

Call out the scammers by reporting to scamwatch.gov.au

Do you keep getting calls from people you don't know? **Block them.**

**Ask your phone
company how.**



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Call out the scammers by reporting to scamwatch.gov.au

Do you think you've been scammed? Get help now.

**Tell your bank and phone company.
Talk to family and friends.**



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Who's got your personal details? Keep them safe.

If someone you don't
know has your personal
information, report it.



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Call out the scammers by reporting to scamwatch.gov.au

Stop phone scams. Learn what works and what doesn't.

Ignore numbers you don't know.
Block unwanted numbers on your phone.
Ask your phone company for help.



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Call out the scammers by reporting to scamwatch.gov.au

Out-smart the scammers.

You don't have to be tech-savvy to stop phone scams.

Don't answer if you don't know who it is.

Don't click on any links.

Don't ever give personal details.

Don't ever send money.



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Strong ID rules to stop scammers

**To protect you from fraud and
identity theft, your telco may:**

- ✓ **Confirm your personal information.**
- ✓ **Send a unique verification code
or link to your phone.**
- ✓ **Use other methods of
'multi-factor authentication'
to confirm your identity.**



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